



SECURITY THAT *serves* YOU

HURRICANE SAFETY CHECKLIST FOR FAMILIES IN GREATER NEW ORLEANS

Hurricane season is here—and in New Orleans, preparation is peace of mind. APS has protected our city for over 37 years, and we're here to help you weather every storm with confidence and care.

Here's your complete guide to *prepare, protect, and stay safe*—with important guidance from NOLA Ready and expert life safety tips from your APS Team.

BEFORE THE STORM: PREPARE + PROTECT

1. MAKE A PLAN

- Know your evacuation zone and route.
- Decide where you'll go if you evacuate.
- Set up a communication plan with loved ones.

2. BUILD YOUR EMERGENCY SUPPLY KIT

3. SECURE YOUR HOME & SECURITY SYSTEM

- Board windows or install storm shutters.
- Bring in patio furniture & secure outdoor items.
- Clear storm drains and gutters.
- Trim tree near rooflines.

4. INSPECT YOUR SECURITY SYSTEM

- Test your alarm system & verify it's sending signals to our monitoring station.
- Check your control panel battery backup (should be replaced every 3-5 years).
 - Do you know when it was last changed? Call APS for a replacement/backup if needed.
 - ***Backup batteries typically last for 8-24hrs, but this can vary.***
- Make sure cameras, sensors, and smart devices are connected and functioning.
- Enable mobile alerts via your alarm app if applicable.
- Update emergency contacts on your account.

EMERGENCY SUPPLY KIT

- ☐ Water (1 gal/person/day, 3+ days)
- ☐ Non-perishable food for 3+ days
- ☐ Manual can opener
- ☐ Flashlights and extra batteries
- ☐ Matches or lighter
- ☐ First Aid Kit
- ☐ Week's supply of medication (prescription & OTC)
- ☐ Baby supplies if needed
- ☐ Battery-powered or hand-crank radio
- ☐ Phone chargers and portable power banks
- ☐ Cash and important docs in waterproof bag
- ☐ Pet food/bowls/leash if needed
- ☐ Hand sanitizer

STAY INFORMED

Sign up for **emergency text alerts**: text "NOLAREADY" to 77295.

Follow NOLA Ready on X for real-time updates.

Track storms on hurricanes.gov.

Register for the Special Needs Registry if someone in your household is elderly or disabled: nola.gov/specialneeds.

HURRICANE SAFETY CHECKLIST

FOR FAMILIES IN GREATER NEW ORLEANS

DURING THE STORM: STAY SAFE + STAY PUT

1. SHELTER SAFELY

- Stay indoors and away from windows.
- Move to a central room on the lowest floor.
- Don't go outside, even if it seems calm—the "eye" passes quickly.

2. USE POWER SAFELY

- NEVER run a generator indoors or near windows/doors.
- Keep CO (carbon monoxide) detectors active.
- Use flashlights instead of candles.
- Turn off major appliances to avoid damage from power surges.

3. MONITOR YOUR SECURITY SYSTEM

- If power is lost, your APS system should switch to battery backup.
- You may experience short communication outages—APS will auto-restore once power or cell signal returns.
- Use your mobile app to stay informed about alarms or system status.

AFTER THE STORM: CHECK + RECONNECT

1. WAIT UNTIL OFFICIALS SAY IT'S SAFE

- Avoid flooded roads, downed lines, and debris.
- Return home only when evacuation orders are lifted.

2. INSPECT YOUR HOME AND SYSTEM

- Document storm damage with photos.
- Check your security panel for signal and battery status.
- Inspect cameras, sensors, and smart locks for water or wind damage.
- If anything is offline, call APS for support or repairs.

3. RECONNECT AND REASSURE

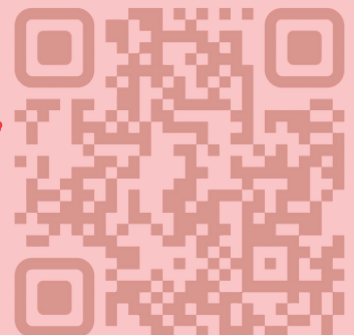
- Call family to confirm your safety.
- Keep kids informed in a calm, age-appropriate way.
- Share your plan with neighbors or offer help if you're able.

APS has been protecting the Gulf South for over 37 years. Whether you need a new backup battery, a hurricane-season tune-up, or a full home security upgrade—we're here for you.

Need support or a system check?

Call us at **(504) 455-5277** or visit **securitybyaps.com**.

**ACCESS OUR CUSTOMER PORTAL,
FOLLOW US ON SOCIALS AND
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